



We are providing notification regarding our Biomerieux Vitek 2 Compact microbial identification services. Currently we offer these services in Itasca, IL and Salt Lake City, UT. The Vitek 2 unit has provided reliable microbial identification services for many years, however, as technologies continue to change we too must update our test system technologies.

A few years ago we upgraded our microbial identification services by adding the MicroSeq identification system for genotypic microbial identification services and also offer this service in both Itasca, IL and Salt Lake City, UT. Most of our customers have changed over to the genotypic microbial identification system and, due to low demand and dated technology, the continued operation of the Vitek 2 system will be phased out.

Due to equipment aging we will no longer be able to offer Vitek 2 microbial identification services at Nelson Labs facility in Salt Lake City. However we will continue to offer this service at [Nelson Labs Itasca](#).

We are proud to continue to offer genotypic microbial identifications and will provide updated quotes to customers impacted by this change.

Please contact our Service Center at 801-290-7500 or [ServiceCenter@NelsonLabs.com](mailto:ServiceCenter@NelsonLabs.com) if you need any assistance with submitting samples or have questions about the alternative MicroSeq genotypic microbial identification system. We look forward to serving you and assisting with all of your microbial identification needs.

Regards,

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